



#### 1 Year Warranty

A one (1) year warranty applies to product against any defect associated with faulty workmanship for a period of (1) year from date of purchase.

Furniture Solutions accepts no responsibility for defects caused by incorrect assembly, mishandling, acts of god, general wear & tear, stains from spills/vegetation, chipping/scratching, exposure to extreme heat/cold, mould/mildew, hardware corrosion, misuse of the products & defects caused by failure in duty of care for the product in accordance with the care instructions. Warranty only extends to original purchaser and is not transferable, except when given as a gift.

#### Duty of care:

While every attempt is made to supply product using quality components there is always a need from consumer to help ensure a long life of use for product.

- \*Proper use of item, only what it is designed to do
- \*Regular maintenance and cleaning

To extend the life of your outdoor furniture we recommend the following furniture covers should be used on furniture which is used in areas not protected from elements. Caution should be used when using oils, lotions & other chemicals such as chlorine.

Instruction Manual – Have been written to suit individual materials used in construction, please retain for future use for duty of care, assembly, parts & component sizing.

#### Notice:

While every effort is made to use quality materials our products are limited in design for domestic use only & are not suitable for commercial use.

Care should be taken not to place near or on product any heat sources such as heaters or open flame.

**Polywood** – Place mats & coasters should always be used. Care should be taken on hot days with surface of table & bench as during hot day's surface will soften & lack of extra care may affect surface.

#### Cleaning:

**Frame:** All chairs & table frames should be washed with mild soap & water solution at least twice a year. Rinse with clean water & dry with soft cloth.

**Sling Fabric:** Normal cleaning with warm soapy water and rinse with cold water & dry with soft towel. Do not use solvents or bleach.

**Cushion Fabric:** Brush & or vacuum often & remove stains promptly. Sponge with a mild mix of soap & warm water, wipe thoroughly with clean wet sponge. Pat excess moisture and allow drying. Do not use solvents & do not bleach, dry-clean, machine wash or tumble-dry.

**Faux-Wood:** Wash often with mild soap and warm water and if required then use a solution of 1/3 bleach and 2/3 water, to remove heavier stains.

Always rinse with clean water.

**Synthetic Wicker:** Normal cleaning with warm soapy water and rinse with cold water. Do not use solvents or bleach.

**Glass:** Keep glass dust free to avoid scratching. Use mild soap and water or commercially available glass cleaners. Do not use abrasive material or cleansers.

As a general rule in areas of high content of salt air, pollution & moisture require more frequent cleaning.

#### Customer Service

#### Claim management:

To make a warranty claim, customers can either contact the retailer where the purchase was made or Furniture Solutions on contact details below. Proof of purchase will be required before proceeding with any claim. In the case of product defects providing photos may be able to speed up processing of the claim. If missing parts please refer to assembly instructions for identification of said part and contact either of the above.

*"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure".*

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