

**Notice:**

While every effort is made to use quality materials our products are limited in design for domestic use only & are not suitable for commercial use.

Do not place furniture near heat sources such as open fires & portable heating.

Care should be taken with spills, alcohol, juices and such do contain colouring which can mark surface.

Cleaning: Tops

For every day care, wipe the surface with a soft clean dry cloth. For built up dirty marks included in packaging is a small tin of wax & small cloth, please apply with cloth supplied in a circle motion to surface of product and wipe off to remove wax.

Timber Maintenance:

Natural finish on timber will require treatment to reduce swelling of timber from moisture intake. Please apply a clear coating of decking oil (solvent based) once you have assembled and follow advice from hardware specialist or directions with the decking oil for future maintenance.

Warnings & Safety:

When moving products, please always lift off the floor, never drag, as damage to product and or floor surface can occur if you drag.

Never drag bench and or chairs when sitting on them. With large dining table best you lift from the side of table will reduce stress on fittings.

Do not stand on furniture for own safety & for the sake of the furniture.

Fittings: Bolts, nuts & screws should be checked periodically to ensure they are still firm. Note do not overtighten.

1 Year Warranty

A one (1) year warranty applies to product against any defect associated with faulty workmanship for a period of (1) year from date of purchase.

Furniture Solutions accepts no responsibility for defects caused by incorrect assembly, mishandling, acts of god, general wear & tear, stains from spills/vegetation, chipping/scratching, exposure to extreme heat/cold, mould/mildew, hardware corrosion, misuse of the products & defects caused by failure in duty of care for the product in accordance with the care instructions. Warranty only extends to original purchaser and is not transferable, except when given as a gift.

Duty of care:

While every attempt is made to supply product using quality components there is always a need from consumer to help ensure a long life of use for product.

*Proper use of item, only what it is designed to do

*Regular maintenance and cleaning

*Protecting product from the harsh environment: Pollution excessive moisture & heat.

To extend the life of your outdoor furniture we recommend furniture covers should be used on furniture which is used in areas not protected from elements. Caution should be used when using oils, lotions & other chemicals such as chlorine.

Instruction Manual – Have been written to suit individual materials used in construction, please retain for future use for duty of care, assembly, parts & component sizing.

As a general rule in areas of high content of salt air, pollution & moisture require more frequent cleaning.

Customer Service**Claim management:**

To make a warranty claim, customers can either contact the retailer where the purchase was made or Furniture Solutions on contact details below. Proof of purchase will be required before proceeding with any claim. In the case of product defects providing photos may be able to speed up processing of the claim. If missing parts please refer to assembly instructions for identification of said part and contact either of the above.

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure".

Made In Viet Nam
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