



Claim management:

To make a warranty claim, customers can either contact the retailer where the purchase was made or Furniture Solutions on contact details below. Proof of purchase will be required before proceeding with any claim. In the case of product defects providing photos may be able to speed up processing of the claim. Note costs associated with the warranty claim, other than the rectification of the fault, are the responsibility of the claimant, except those required under the Australian Consumer Law. The benefits provided to the consumer by the warranty are in addition to other rights and remedies available to the consumer under the law.

If missing parts, please refer to assembly instructions for identification of said part and contact either of the above.

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure".

Made In China
Distributed in Australia by
Furniture Solutions (Aust) Pty Ltd
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Customer Service (Australia) - Ph.: 1300 794 188
Email; customerservice@furnitureolutions.com.au
Circa 02.2022

= Furniture Solutions =

Wood Furniture Maintenance:

- *Always dust, wipe and clean with the grain of the wood
- *Dust with A soft cloth. Dust will scratch the furniture surface if not removed properly.
- *If a polished surface becomes foggy, rub it with a cloth dipped in a solution of one tablespoon of vinegar to a litre of water. Rub softly with the grain until the surface is completely dry.
- *Do not use soap & water for cleaning on wood surfaces, as water can penetrate the finish and cause damage.
- *Remember to change dust cloths frequently as dirty cloths may scratch your furniture surface.

Protect surface from scratching, staining, and etching by:

- *Keeping surface free of debris or sharp objects
- *Using place mats for all dishes, glasses & like items, warning do not use place mats or coasters with rubber backing
- *Wipe up spills immediately, acidic food and beverages can stain and or leaves a dull mark on surface.
- *Avoid any contact with chemicals (IE. Inappropriate cleaning agents)
- *Clean with PH neutral products.

Caring for the fabric on upholstered Furniture:

- *Frequent vacuuming
- *Professional cleaning is recommended
- *Do not use cleaning products containing brightening agents

1 Year Warranty

A one (1) year warranty applies to product against any defect associated with faulty workmanship for a period of (1) year from date of purchase.

Furniture Solutions accepts no responsibility for defects caused by incorrect assembly, mishandling, acts of God, general wear & tear, stains from spills/vegetation, chipping/scratching, exposure to extreme heat/cold, mould/mildew, hardware corrosion, misuse of the products & defects caused by failure in duty of care for the product in accordance with the care instructions. Warranty only extends to original purchaser and is not transferable, except when given as a gift.

Notice:

While every effort is made to use quality materials our products are limited in design for domestic use only & are not suitable for commercial use.
Care should be taken not to place product near heat sources.

Duty of care:

While every attempt is made to supply product using quality components there is always a need from consumer to help ensure long life of use for product.
Instruction manuals are designed with the nature of materials used in construction of the product.
*Proper use of item only what it is designed to do
*Regular maintenance and cleaning

In areas of high content of salt air, pollution & moisture require more frequent cleaning.