



Advisory:
Faux Wood

Manufacture strongly advises that when using product in unprotected areas, anything made of glass, IE: Tumblers, bowls & vases should not be left on surface for long periods of time, as the sunlight is magnified and may inflict burns to table surface. Table surface is vulnerable to scratching by rough, and hard sharp objects. While minor scratchers can be repaired by fine sandpaper, large marks may not. Please use appropriate table cloths, place mats and coasters to help prevent any marking of surface.

Cleaning:

Frame & Faux Wicker: All chairs & table frames should be washed with mild soap & water solution at least twice a year. Rinse with clean water & dry with soft cloth.

Cushion Fabric: Brush & or vacuum often & remove stains promptly. Always dab or pat spills do not rub. Sponge with a mix of mild soap & warm water, wipe thoroughly with clean soft cloth. Pat excess moisture and allow drying time before use or storage. Machine wash on gentle cycle with zipper closed, normal wash powder suitable, air dry only. Do not use solvent base cleaning products, do not dry-clean or tumble-dry.

Faux wood: Wash often with mild soap and warm water and if required then use a solution of 1/3 bleach and 2/3 water, to remove heavier stains. Always rinse with clean water.

Glass: Keep dust free to avoid scratching. Use mild soap and water or commercially available glass cleaners. Do not use abrasive material or cleansers.

Cement Top: Keep dust free to avoid scratching. Use mild soap and water. Do not use abrasive material or cleansers

As a general rule in areas of high content of salt air, pollution & moisture require more frequent cleaning.

Warranty periods apply to components listed below, against any defect associated with faulty workmanship from date of purchase.

- (1) Year warranty applies to
Fabric, foam, sewing & cement top.
- (2) Year warranty applies to
Synthetic faux wicker, faux wood, frame and welds.

Furniture Solutions accepts no responsibility for defects caused by incorrect assembly, mishandling, acts of god, general wear & tear, stains from spills/vegetation, chipping/scratching, exposure to extreme heat/cold, mould/mildew, hardware corrosion, misuse of the products & defects caused by failure in duty of care for the product in accordance with the care instructions.

Notice:

While every effort is made to use quality materials our product are limited in design for domestic use only & are not suitable for commercial use.

Warranty only extends to original purchaser and is not transferable, except when given as a gift.

Duty of care:

While every attempt is made to supply product using quality components there is always a need from consumer to help ensure a long life of use for product.

- *Proper use of item, only what it is designed to do
- *Regular maintenance and cleaning
- *Care should be taken not to place product near heat sources.
- *When not in use store furniture in a cool dry place.

Instruction Manuals: Have been written to suit individual materials used in construction, please retain for future use, for duty of care, assembly, parts & component sizing.

Customer Service

Claim management:

To make a warranty claim, customers can either contact the retailer where the purchase was made or Furniture Solutions on contact details below. Proof of purchase will be required before proceeding with any claim. In the case of product defects providing photos may be able to speed up processing of the claim. Note costs associated with the warranty claim, other than the rectification of the fault, are the responsibility of the claimant, except those required under the Australian Consumer Law. The benefits provided to the consumer by the warranty are in addition to other rights and remedies available to the consumer under the law.

If missing parts please refer to assembly instructions for identification of said part and contact either of the above.

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure".

Made In China

Imported by Furniture Solutions (Aust) Pty Ltd

10-16 Daisy St,

Revesby, NSW. 2212

www.furnitureolutions.com.au

Customer Service (Australia) - Ph.: 1300 794 188

Email: customerservice@furnitureolutions.com.au

Circa 04.2020

Furniture Solutions